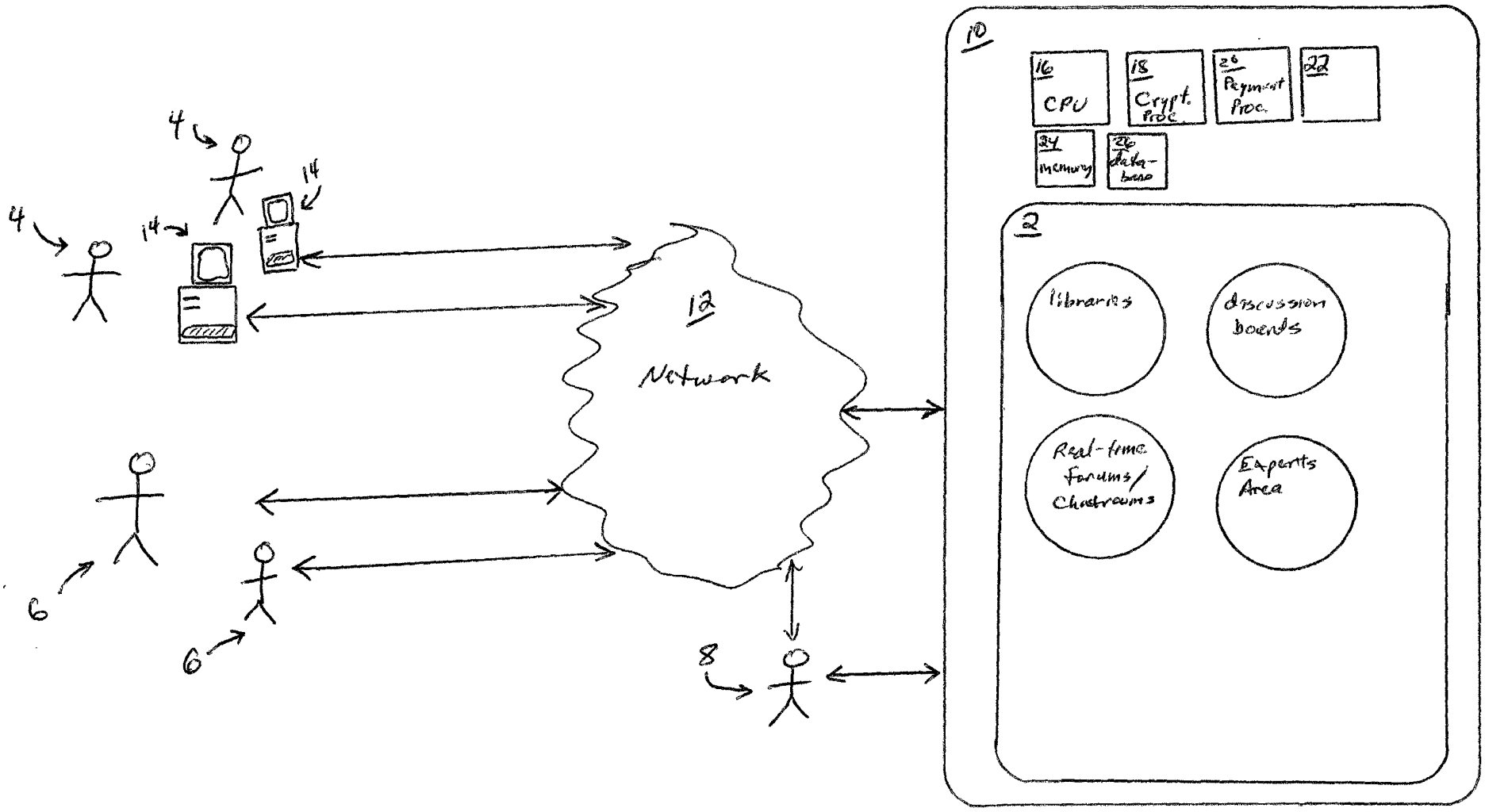
10
16
CPU
18
Crypt. Proc
20
Payment Proc.
22
24
Memory
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data-base
2
libraries
discussion boards
Real-time forums/ Chatrooms
Experts Area
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Network
4
4
14
14
6
6
8

FIGURE 1